

# Theatre Royal Bath

## Visual Story for the Main House

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### Arriving at the Theatre



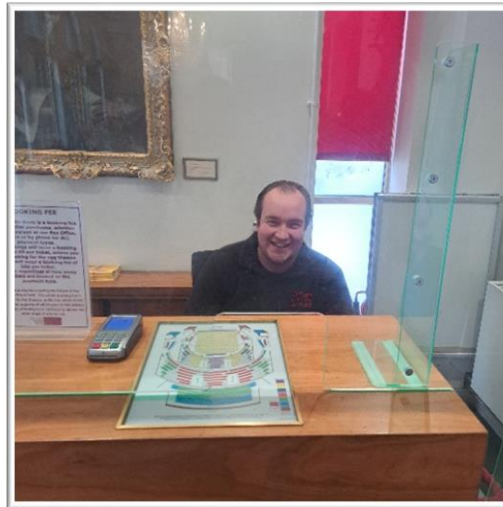
This is what the front of the Theatre looks like. The below address will direct you to here.

Theatre Royal Bath, Saw Close, Bath, BA1 1ET



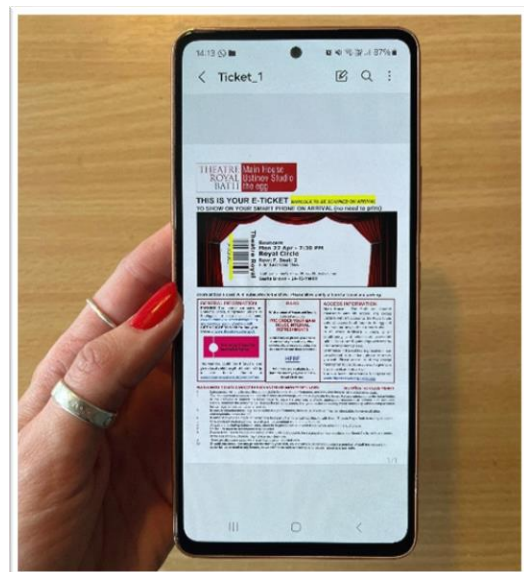
If you require the automatic door, it is located on the far right. Just touch the white plate and the doors will open for you.

## Collecting your Tickets



If you need to collect tickets or purchase new tickets, you can do so at the Box Office. This is located on the left-hand side as you enter the foyer. One of our helpful box office team will be there to assist.

They will ask for a few details such as your name and the first line of your address to make sure you get the correct tickets.



Your tickets will look something like this. The left is a ticket printed by box office, and the right is an e-ticket, which you can either present on your phone or print at home.

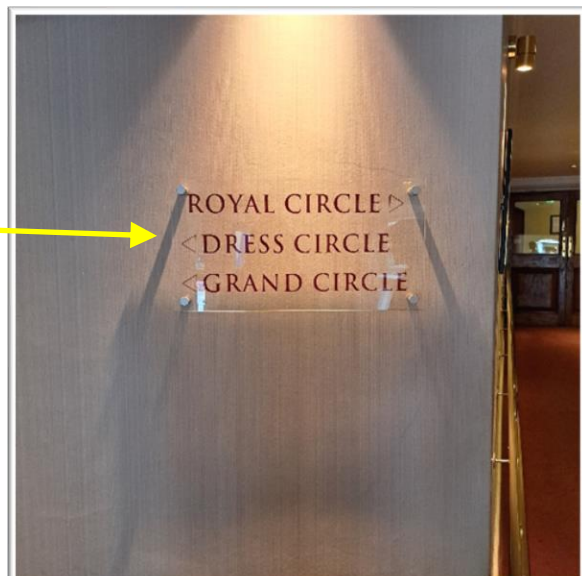
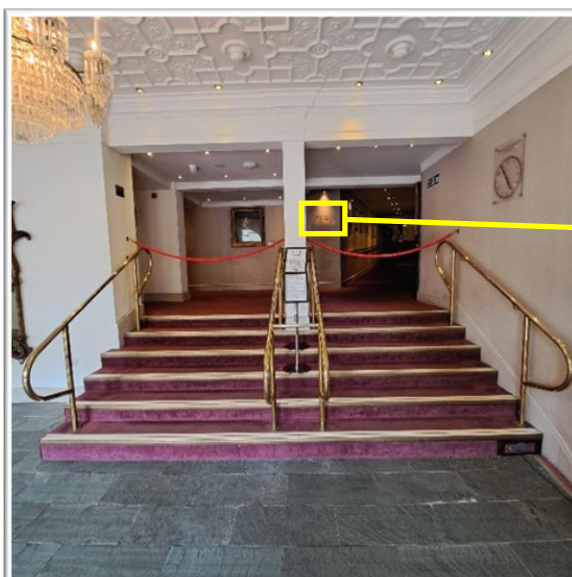
## Before the Show

You're welcome to wait in the foyer until the house opens. The house usually opens half an hour before the performance starts.



Once the house opens, you will be able to enter the auditorium, go to the bars and use the toilets. (We call the auditorium the “house”. This is where you’ll be sitting inside the theatre).

If your ticket says Royal Circle, Dress Circle or Grand Circle, then you can either go up the stairs (6 steps in total) or the lift in the foyer. You can follow the directions on this sign.





If your ticket says the stalls then you will follow this sign, just past the Box Office and follow the corridor round to the stalls.



We have a lift that can take you to the stalls and the royal circle. It is tucked behind the wall here, in the foyer. To use the lift, please press the button next to the door to open. The door will automatically open when it is ready, be careful not to force it.



Once you are in the lift, press the button for whichever level you intend to go to. There will be a front of house usher waiting at the other end to greet you and point you in the right direction.

Our friendly team of front of house ushers look like this:

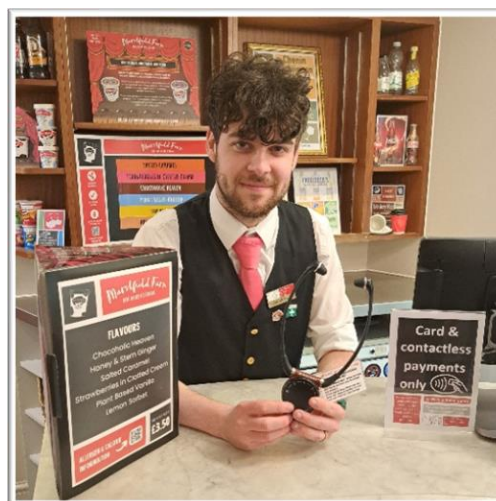


They will be checking tickets when you begin to head to your level. They will scan the barcode or QR code on your ticket using their devices which will make a beeping noise when scanned.

Once your ticket is scanned, you can head into the auditorium, bar or toilets.

## **Sennheiser Hearing Devices**

If you would like to use one of our hearing devices, you can collect them from any of our bars. Ask a member of staff for more information and they'll be happy to help.



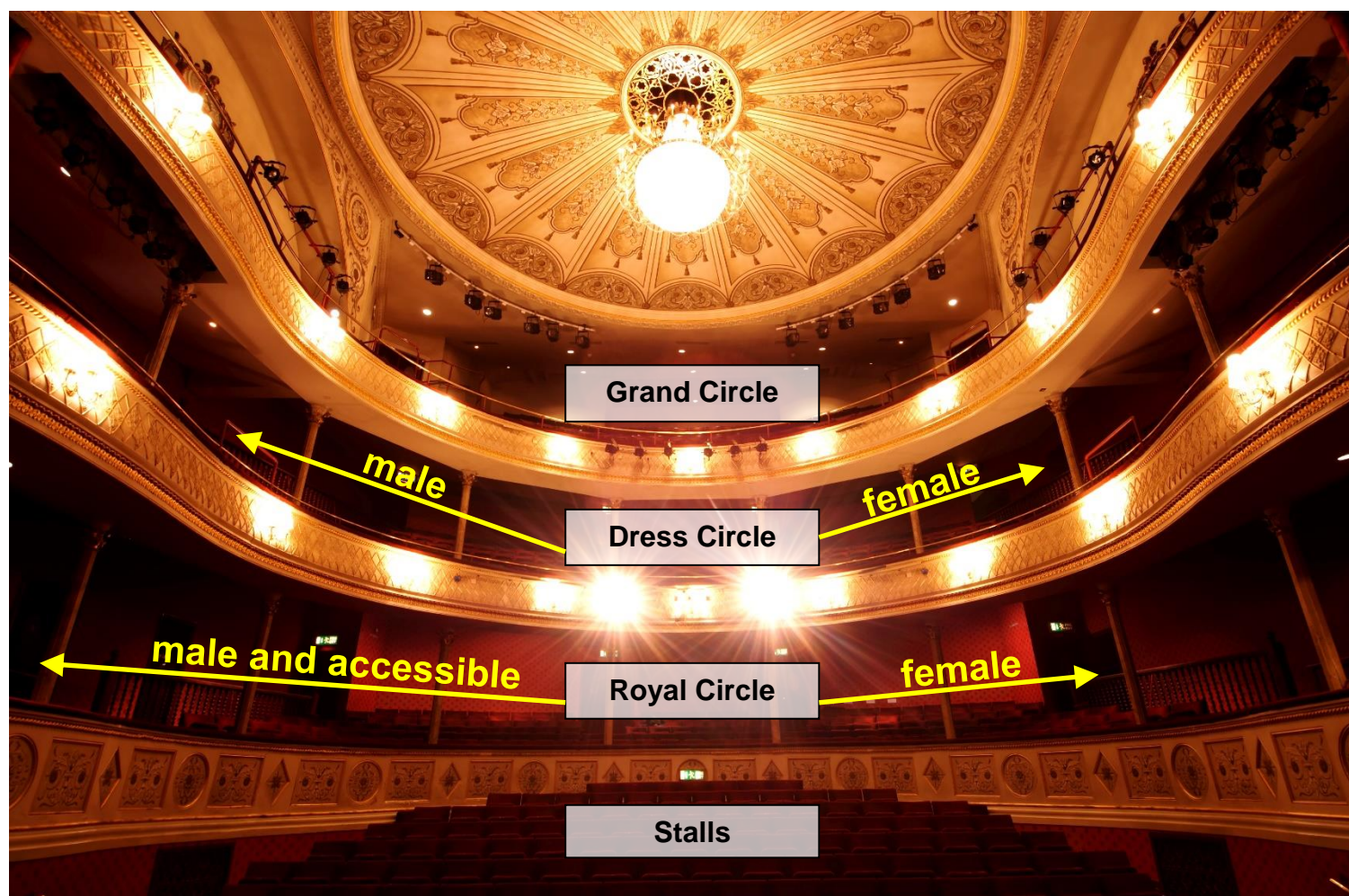
## Toilets

There are male and female toilets on every level, accessible toilets in the Stalls and the Royal Circle, and at least one bar on every level too.

The Stalls toilets are along the Stalls corridor.

The Royal Circle and Dress Circle toilets are inside the auditorium - see image of our auditorium below

The Grand Circle toilets are along the corridor on the way to the Grand Circle.





## The Stalls

These toilets are along the corridor of the Stalls



male toilets



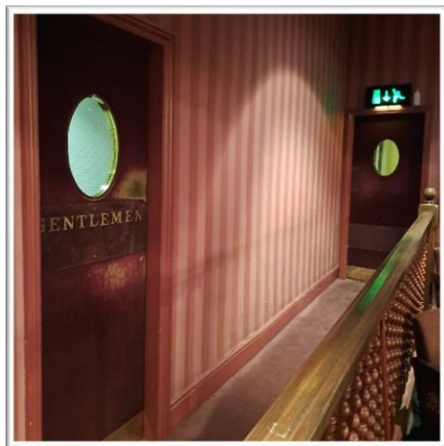
female and accessible toilets

## The Royal Circle

These toilets are inside the auditorium of the Royal Circle



Accessible toilet



male toilets



female toilets

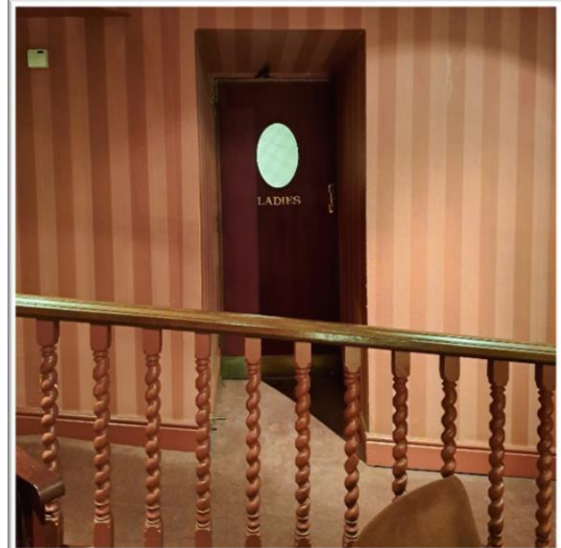


## The Dress Circle

These toilets are inside the auditorium of the Dress Circle



male toilets



female toilets

## The Grand Circle

These toilets are along the corridor on the way to the Grand Circle.



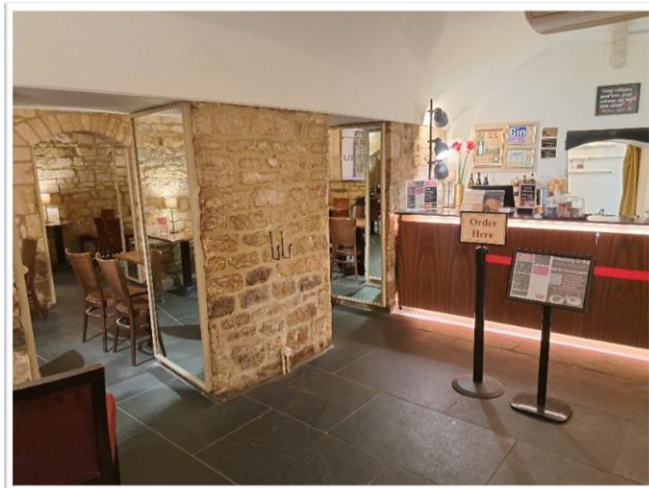
male toilets



female toilets

## Bars

We have bars on every level too, that look something like these.



There will be signs indicating where to go to place your orders.



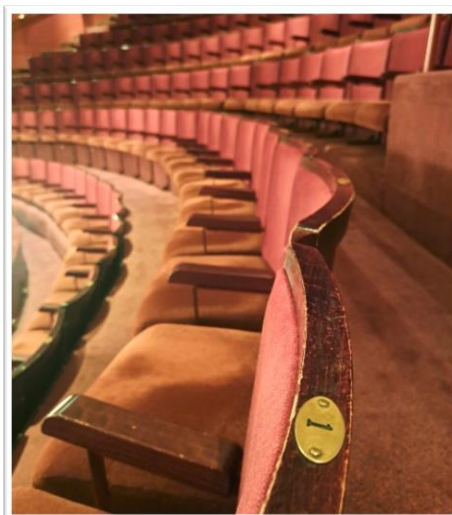
## Kiosks

You can find kiosks along the corridor on every level, they look like this:



## The Show

The seat numbers in the auditorium start with the lowest numbers on the left. You are welcome to ask any one of the ushers for help on finding your seat.



At roughly five minutes before the show is due to begin, you might hear a bell or a pre-show announcement. This is to indicate that the show will be starting shortly and to encourage people to take their seats.

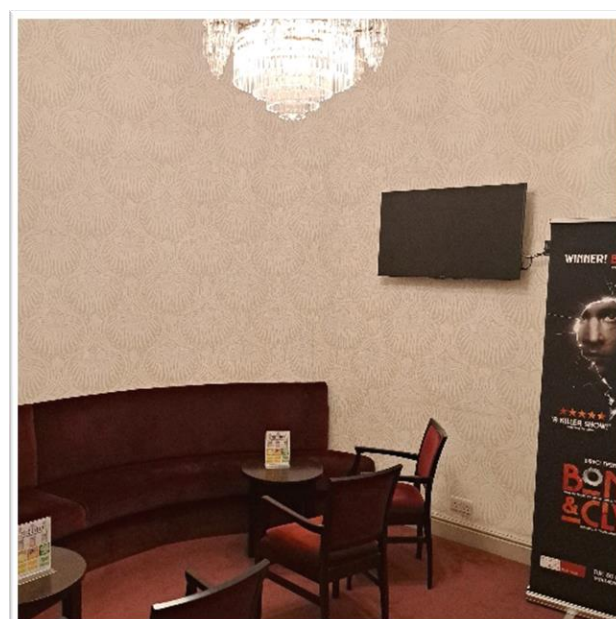


You will then see ushers holding these signs to remind everyone to turn their phones off:



The house lights (the lights inside the auditorium) will then go down, the doors to the auditorium will close and the show will begin.

If you need to leave during the performance at all, we have live streaming of the show in the Royal Circle Bar:



## The Interval

To signify the start of the interval, the house lights will go up and the doors will open. You will then have roughly 15 - 20 minutes to go to the toilet, get a drink from the bar or collect your interval orders.

If you pre-ordered your interval drinks either at the bar or via the 'me&u' app you can collect them from the shelves along the corridor of your level.



You may then hear a bell or an announcement like the start of the show to let people know the second act is about to begin and for people to take their seats again.

## After the Show

When the show finishes, people will start applauding the actors as they take their bows, the house lights will then come back on and the doors will open.

It can get quite busy here, you're welcome to hold back until most people have left the auditorium before leaving. When you're ready to, please gather your things and exit through the main doors, back the way you came in.

We really hope you enjoy your time at Theatre Royal Bath. If you have any other questions about your visit, please email Box Office at [boxoffice@theatreroyal.org.uk](mailto:boxoffice@theatreroyal.org.uk).